

Dear Customer,

RE: CONFIGURATION OF NEW IPAD ROAMINGSIM (MICROSIM)

Thank you for your order. Please find enclosed your RoamingSIM iPad SIM. Please follow the instructions below to ensure easy set up.

1. Activate your SIM and personal account on www.roamingsim.com.au. Your SIM cannot be used without activation.
2. Insert your iPad RoamingSIM (MicroSIM) into your iPad.
3. You must change the access point name (APN) to SPEEDIDATA.COM to allow connection. To do this, follow these steps.

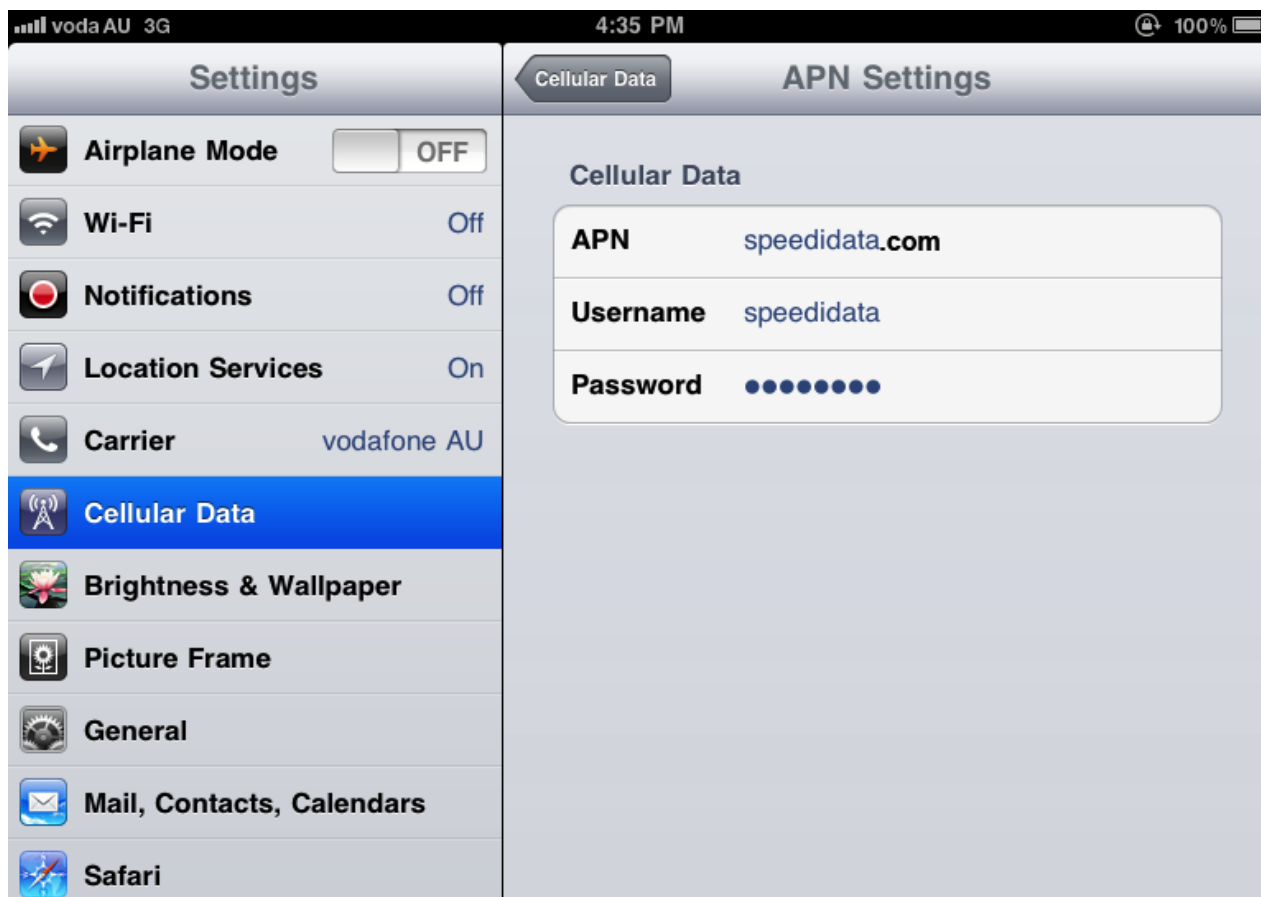
4. Go to the Settings icon in the home screen of the iPad



5. You will now see this screen on your iPad. If you do not see this screen, click on Cellular Data on the left hand column.
6. Ensure the following as shown in the picture.
 - Cellular Data is **ON**
 - Data Roaming is **ON**



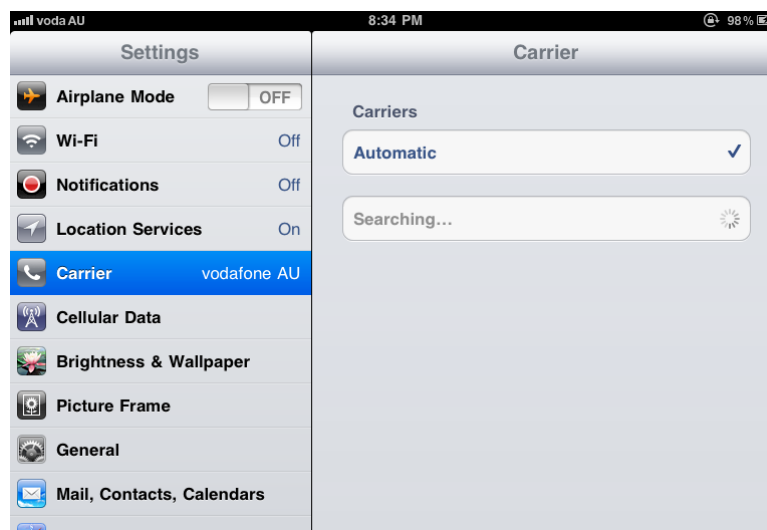
7 Tap on the button showing “APN Settings” and you will see the below screen



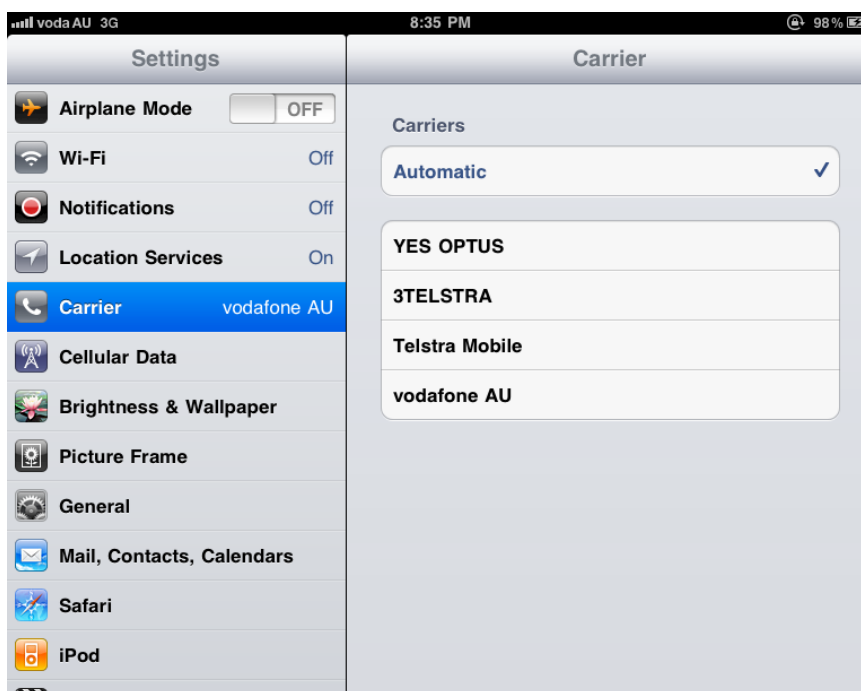
8 Now enter the APN (Access Point Name) as shown above

APN : speedidata.com
Username: speedidata
Password: speedidata

- 9 Now ensure that you are connected to a mobile phone carrier in the country you are in. Tap your finger on the word Carrier on the left hand column of the screen and you should see this screen



- 10 This will now search for the local carriers in the country you are in. A list of carriers will show as below:



- 11 Choose a carrier that will allow you access. Try different carriers for better performance or accessibility in your area. Some signals may be weaker in the area you are in, in this case, select the carrier that suits you and connects you. Try again with other carriers if you are having issues with the chosen mobile carrier.

iPad TIPS:

A possible solution for iPad SIM issues when screen shows No Service OR No SIM:

- Switch Airplane Mode ON and OFF, wait a few seconds, a network should appear
- If all else fails is to Reset Cellular Network, this seems to iron out any glitches.
- You then need to enter APN settings as per our NEW Roaming SIM instructions.

12 To add credit to your account, go to the “add credit” section when you login to your account on www.roamingsim.com.au

We hope you enjoy the use of your iPad while overseas. It is always recommended that you use Wi-Fi where it is available, especially for continuous heavy usage.

You can contact us **24/7** if you need assistance.

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Ireland: +353-21-4521907

UK: +44-20-80997266

USA: +1-415-829-5219

Hong Kong: 800-964-168 (toll free)

Email: support@roamingsim.com.au

ROAMING SOLUTIONS TEAM